

QWEST CONFERENCING OVERVIEW

The Qwest Conferencing Difference

WHY QWEST CONFERENCING?

Conferencing has become an invaluable, mission critical business tool in today's global economy. There's great demand for easy-to-use, cost effective and environmentally friendly collaboration solutions. Qwest Conferencing Service is the preferred way for large and small enterprises to host and conduct important meetings and events virtually. From your everyday, self-service meetings to your large high-profile events, we've got the conferencing solution to meet your needs, and a world class team to ensure a successful implementation within your organization. Our goal is to ensure our customers have the best tools to communicate with any virtual audience and that they get the best return on their investment, through increased productivity and reduced travel costs. You simply can't go wrong with Qwest's audio and Web conferencing solutions.

THE QWEST CONFERENCING DIFFERENCE

- **Versatile Conferencing Platform** – Integrated feature-rich audio and Web conferencing in a single tool. Host any type of meeting without having to source a separate service – audio only, Web only, or audio, Web and desktop video combined.
- **Unifying Communication Resources** – Simplify meeting scheduling, initiation, and access. Qwest Web Conferencing integrates with Enterprise Officeware, Instant Messaging Tools, and Handheld Devices.
- **Comprehensive Service Access** – Easily join meetings from anywhere around the world through dial in or dial out features.
- **Redundant, Reliable, Scalable** – World-class global conferencing platform and infrastructure with operations in 24 countries across North America, Europe and Asia Pacific.
- **Flexible & Efficient Pricing Options** – Qwest rate plans are flexible. Customers can choose to pay for audio and Web separately, or pay a single rate for both with our Multimedia package. Our rates are efficient because customers only pay for what they use. No monthly recurring fees apply.
- **Green Meetings** – Qwest Conferencing supports environmentally responsible business practices by enabling the replacement of unnecessary travel with dynamic online work sessions.

QWEST CONFERENCING SOLUTIONS INCLUDE:

- **Reservationless Audio Conferencing** – This service is a flexible and cost-effective conferencing solution that is secure and easy to use. It is an automated, self-service solution that includes a Web interface, so you have total control of each and every call.
- **Web Conferencing** – With the most finely integrated audio features in the industry, Qwest Web Conferencing is a high impact and visually interactive platform that takes your meetings to a new level of effectiveness. Share applications, presentations and mute disruptive phone lines all from one dynamic interface.
- **Operator Assisted Conferencing** – Qwest's Operator Assisted service supports your traditional scheduled, operator assisted audio conferencing needs.

- **Event Conferencing** – An ideal service engineered for high profile, critical announcements and geared to serve hundreds or even thousands of remote participants. Our dedicated staff will provide you with personal assistance including skilled consulting, scheduling, monitoring and post-event reporting. This elite service can also include Web components, enabling you to greatly enhance your message with visual elements.

Qwest® Conferencing is available to customers in North America and certain European, Australian, New Zealand and Asian locations. For specific international locations, please refer to the table located at: <http://conferencing.qwest.com/international/index.htm>. End users can access the service from anywhere in the world, as long as they have a telephone. In the case of Web Conferencing, a computer and Internet access are necessary. Direct dial calls will be carried by your long-distance provider.